

WCMAS NEW OPTIONS

Service Providers please note that WCMAS have introduced two new options and wish to advise on the correct procedures for authorisations applicable to each Option. Kindly advise all your relevant staff.



Comprehensive Option

A fee for service option with a Medical Savings Account

All Comprehensive Option hospital authorisations must be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 486 472 or via e-mail preauthorisation@universal.co.za

All Hospital Authorisations to be obtained 72 hours prior to admission unless it is an emergency

Chronic Medication

Chronic medication to be registered at SwiftAuth Medikredit on the toll free number 0800 132 345

Disease Management Program

Authorisations **must** be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 486 472 or via e-mail diseasemanagmenet@universal.co.za



Midmas Option

A fee for service option with a limited Medical Savings
Account

All Midmas Option hospital authorisations must be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 486 472 or via e-mail preauthorisation@universal.co.za

All Hospital Authorisations to be obtained 72 hours prior to admission unless it is an emergency

Chronic Medication

Chronic medication to be registered at SwiftAuth Medikredit on the toll free number 0800 132 345

Disease Management Program

Authorisations **must** be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 486 472 or via e-mail diseasemanagement@universal.co.za



Ntsika Option

A Network Option with fixed benefits and limits

All Ntsika Option hospital authorisations must be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 486 472 or via e-mail preauthorisation@universal.co.za

All Hospital Authorisations to be obtained 72 hours prior to admission unless it is an emergency

Chronic Medication

Chronic medication to be registered at SwiftAuth Medikredit on the toll free number 0800 132 345

Disease Management Program

Authorisations **must** be obtained from Universal Health either telephonically or via e-mail. The new contact details are as follows:

0861 **486** 472 or via e-mail diseasemanagement@universal.co.za

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